

## Services Statistics

North Madison County Public Library System

Elwood	Frankton	Summitville
1600 Main ST	102 S Church ST	1013 W Church ST
765-552-5001	765-551-4140	765-536-2335

[www.elwood.lib.in.us](http://www.elwood.lib.in.us)

<b>Services</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>
Reference	681	249	161	709
Instructional Reference	-	164	87	429
<b>Patron Assist</b>	<b>14,154</b>	<b>6,650</b>	<b>10,730</b>	<b>9,917</b>

Reference Questions	2016	2017	2018	2019	2020	2021	2022
Elwood	367	131	353	252	170	121	581
Frankton	106	110	147	411	36	15	25
Summitville	43	38	19	18	43	25	103
<b>System Total</b>	<b>516</b>	<b>279</b>	<b>519</b>	<b>681</b>	<b>249</b>	<b>161</b>	<b>709</b>

<b>Instructional Reference</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>
Elwood	133	77	355
Frankton	1	0	22
Summitville	30	10	52
<b>System Total</b>	<b>164</b>	<b>87</b>	<b>429</b>

Instructional reference was first counted beginning in 2020.

<b>Patron Assists (Cash Register Tranaction)</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>
Elwood	12,187	11,401	10,501	9,925	4,490	7,783	7,387
Frankton	2,458	2,423	2,324	2,410	1,258	1,725	1,324
Summitville	2,018	2,086	1,788	1,819	802	1,222	1,206
System Total	16,663	15,910	14,613	14,154	6,550	10,730	9,917